

# Review Form

We use Angie's List to assess our performance and keep valued customers like you happy. Please fill out this review form in order to grade our company's quality of work and customer service.

Online: [AngiesList.com/Review](http://AngiesList.com/Review)  
 Phone: 1-888-888-LIST (5478)  
 Mail: Complete this form

You don't have to be a member to submit a review, but you can **save 40%** if you join with Promo code EASY for access to:

- AngiesList.com
- View member ratings
- Submit your own reviews
- Exclusive discounts
- Free monthly magazine with home and health-related articles

"The Best Investment a Homeowner can make!"  
 — Dawn F., Chicago, IL

**Angie's list.**  
 Reviews you can trust.

*(Email and personal information required for report confirmation)*

Name: Carol Vinton  
 Phone: (828) 283-3800  
 Address: 84 Denali Lane  
 City: Waynesville State: NC Zip: 28786  
 Email: (required) carolvinton@charter.net

Company Name: STEAM MASTER CARPET & UPHOLSTERY CLEANING, INC.  
 Phone: (828) 628-9495  
 Address: P.O. BOX 266  
 City: FAIRVIEW, NC 28730 State: \_\_\_\_\_ Zip: \_\_\_\_\_

Did the company/individual perform services?  Y  N  
*(as opposed to just an estimate, phone call for information, etc.)*  
 Approximately how much did you spend? \$ 138  
 Approximate service date: 11/

Please describe (in detail) the services performed:  
Clear, pre-treat + Scotchguard 3  
carpeted rooms

How did it go overall? Tell us the story from start to finish:  
*(example: Bob the plumber was on time and reasonably priced, but he was too chatty)*  
Prompt, courteous, honored estimate,  
gave estimate for possible future great  
cleaning

	A	B	C	D	F	N/A
Overall Experience: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future?  Y  N  
 Signature: Carol F. Vinton  
 Date: 11/13/14

I confirm that the information contained in this Service Evaluation Form (f) is true and accurate and (g) represents my actual first-hand experience, or experience which I am authorized to discuss. I acknowledge and understand my responsibilities under the Angie's List Membership Agreement, and that Angie's List is relying upon the accuracy of the information in order to serve other members. I confirm that I do not work for, am not in competition with, and am not in any way related to the service provider in this report. I acknowledge that my name, address and this report information will be available to the service provider being rated.

**Join Angie's List today!**  
 Use promo code EASY and **save 40%** on an annual membership!