

# Review Form

We use Angie's List to assess our performance and keep valued customers like you happy. Please fill out this review form in order to grade our company's quality of work and customer service.

Online: [AngiesList.com/Review](http://AngiesList.com/Review)  
 Phone: 1-888-888-LIST (5478)  
 Mail: Complete this form

You don't have to be a member to submit a review, but you can **save 40%** if you join with Promo code EASY for access to:

- AngiesList.com
- View member ratings
- Submit your own reviews
- Exclusive discounts
- Free monthly magazine with home and health-related articles

**"The best investment a homeowner can make!"**  
 — Dawn F., Chicago, IL

**Angie's list.**  
 Reviews you can trust.

## Your Information

(Email and personal information required for report confirmation)

Name: Ellen Starkman  
 Phone: ( 828 ) 628 0138  
 Address: 35 Red Oak Forest Ln  
 City: Fairview State: NC Zip: 28730  
 Email: (required) \_\_\_\_\_

## Company Information

Company Name: STEAM MASTER CARPET  
 Phone: ( 828 ) 628 9495  
 Address: P.O. BOX 266  
 City: FAIRVIEW NC State: NC Zip: 28730

## Company Review

Did the company/individual perform services?  Y  N  
 (as opposed to just an estimate, phone call for information, etc.)

Approximately how much did you spend? \$ 500

Approximate service date: 11/11/14

Please describe (in detail) the services performed:

Cleaning of carpets, furniture, rugs

How did it go overall? Tell us the story from start to finish:

(example: Bob the plumber was on time and reasonably priced, but he was too chatty)

Very well, very thorough  
Steve worked hard!

	A	B	C	D	F	N/A
Overall Experience: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price: .....	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future?  Y  N

Signature: Ellen Starkman

Date: 11/11/14

I confirm that the information contained in this Service Evaluation Form (i) is true and accurate and (ii) represents my actual first-hand experience, or experience which I am authorized to discuss. I acknowledge and understand my responsibilities under the Angie's List Membership Agreement, and that Angie's List is relying upon the accuracy of the information in order to serve other members. I confirm that I do not work for, am not in competition with, and am not in any way related to the service provider in this report. I acknowledge that my name, address and this report information will be available to the service provider being rated.

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