

(Email and personal information required for report confirmation)

Name: Doris Hawkins
Phone: (828) 643-7057
Address: 304 Sugar Hollow Rd
City: Hendersonville State: nc Zip: 28739
Email: (required) hawkinsg@bellsouth.net

Company Name: STEAM MASTER CARPET
Phone: (828) 628 9495 UPHOLSTERY CLEANING, INC.
Address: P.O. BOX 266
FAIRVIEW, NC 28730
City: _____ State: _____ Zip: _____

Did the company/individual perform services? Y N
(as opposed to just an estimate, phone call for information, etc.)

Approximately how much did you spend? \$ 7359.00
Approximate service date: 11/10/14

Please describe (in detail) the services performed:

Carpet + Area rugs cleaned.

How did it go overall? Tell us the story from start to finish:
(example: Bob the plumber was on time and reasonably priced, but he was too chatty)

Very professional, friendly and did a fine job.

	A	B	C	D	F	N/A
Overall Experience:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price:	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future? Y N

Signature: [Signature]