

(Email and personal information required for report confirmation)

Name: Cheryl Drinkwater  
Phone: (828) 696 8021  
Address: 107 Stonegate Dr  
City: Arden State: NC Zip: 28704  
Email: (required) cheryldrinkwater@charter.net

Company Name: STEAM MASTER CARPET  
Phone: (828) 1628-9495 UPHOLSTERY CLEANING, INC.  
Address: P.O. BOX 266  
FAIRVIEW, NC 28730  
City: State: Zip:

Did the company/individual perform services?  Y  N  
(as opposed to just an estimate, phone call for information, etc.)

Approximately how much did you spend? \$ \_\_\_\_\_

Approximate service date: 11-7-14

Please describe (in detail) the services performed:

carpet cleaning

How did it go overall? Tell us the story from start to finish:

(example: Bob the plumber was on time and reasonably priced, but he was too chatty)

on time, professional and efficient

	A	B	C	D	F	N/A
Overall Experience: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Price: .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Quality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future?  Y  N

Signature: Cheryl Drinkwater  
Date: 11-7-14