

**Your Information**

*(Email and personal information required for report confirmation)*

Name: Jerry Coffey  
 Phone: ( 828 ) 670 8199  
 Address: 431 Mountain Wasp Dr  
 City: Blithemore Lake State: NC Zip: 28715  
 Email: (required) No Thanks

**Company Information**

Company Name: STEAM MASTER CARPET  
 Phone: ( 828 ) 628 9495 UPHOLSTERY CLEANING, INC  
 Address: P.O. BOX 266  
FAIRVIEW, NC 28738  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Company Review**

Did the company/individual perform services?  Y  N  
*(as opposed to just an estimate, phone call for information, etc.)*

Approximately how much did you spend? \$ 130  
 Approximate service date: 11-7-14

Please describe (in detail) the services performed:

Carpet Cleaning 3 room plus  
adviser

How did it go overall? Tell us the story from start to finish:

*(example: Bob the plumber was on time and reasonably priced, but he was too chatty)*

Very well. Efficient. Knowledgeable

	A	B	C	D	F	N/A
Overall Experience: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future?  Y  N

Signature: [Signature]  
 Date: 11-7-14