

(Email and personal information required for report confirmation)

Name: Brandee Morris
Phone: (828) 980-4116
Address: 28 Poplar Creek Dr
City: Ashville State: NC Zip: 28805
Email: (required) brandee.morris123@gmail.com

Company Name: STEAM MASTER CARPET UPHOLSTERY CLEANING, INC
Phone: (828) 628-9495 P.O. BOX 266
Address: FAIRVIEW, NC 28750
City: _____ State: _____ Zip: _____

Did the company/individual perform services? Y N
(as opposed to just an estimate, phone call for information, etc.)
Approximately how much did you spend? \$ 10900
Approximate service date: 11-7-14

Please describe (in detail) the services performed:
Carpet cleaned in 3 bedrooms
hall & area rug

How did it go overall? Tell us the story from start to finish:
(example: Bob the plumber was on time and reasonably priced, but he was too chatty)
Friendly representative from Steam Master
Did a great job in timely manner.
A 3rd time using Steam Master. Loyal
customer to a local business.

	A	B	C	D	F	N/A
Overall Experience:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future? Y N

Signature: Brandee Morris
Date: 11-7-14