

Your Information

(Email and personal information required for report confirmation)

Name: Helen WARD
Phone: (828) 648-3761
Address: 105 SHANNON
City: Wendoverville State: NC Zip: 28791
Email: (required) _____

Company Information

Company Name: STEAM MASTER CARPET
Phone: (828) 628-9495 UPHOLSTERY CLEANING, INC.
Address: _____ P.O. BOX 266
City: _____ State: FAIRVIEW, NC 28730 Zip: _____

Company Review

Did the company/individual perform services? Y N
(as opposed to just an estimate, phone call for information, etc.)
Approximately how much did you spend? \$ \$148.00
Approximate service date: 11-7-14

Please describe (in detail) the services performed:
clean + seal grout

How did it go overall? Tell us the story from start to finish:
(example: Bob the plumber was on time and reasonably priced, but he was too chatty)
Excellent Service

	A	B	C	D	F	N/A
Overall Experience:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future? Y N
Signature: Helen Ward
Date: 11-7-14