

(Email and personal information required for report confirmation)

Name: Tina Lusk
Phone: (828) 674-5856
Address: 130 O'Donald Rd
City: Asheville State: NC Zip: 28824
Email: (required) tlusk04@charter.net

Company Name: STEAM MASTER CARPET
Phone: (828) 628-9495 UPHOLSTERY CLEANING, INC.
Address: P.O. BOX 266
FAIRVIEW, NC 28730
City: _____ State: _____ Zip: _____

Did the company/individual perform services? Y N
(as opposed to just an estimate, phone call for information, etc.)

Approximately how much did you spend? \$ 250

Approximate service date: 11/7/14

Please describe (in detail) the services performed:

carpet and tile cleaning

How did it go overall? Tell us the story from start to finish:

(example: Bob the plumber was on time and reasonably priced, but he was too chatty)

arrived on time, friendly, cleaned
thoroughly - communicated throughout
process

	A	B	C	D	F	N/A
Overall Experience:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Price:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Punctuality:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you use this company/individual again in the future? Y N

Signature: Tina Lusk
Date: 11-7-14