

(Email and personal information required for report confirmation)

Name: Tylene Ashcroft  
Phone: ( 828 ) 247-2513  
Address: 18 Amerstan Lane  
City: Fletcher State: NC Zip: 28732  
Email: (required) Tylene100@yahoo.com

Company Name: \_\_\_\_\_  
Phone: ( 828 ) 628-9475  
Address: \_\_\_\_\_ **STEAM MASTER CARPET**  
City: \_\_\_\_\_ & **UPHOLSTERY CLEANING, INC.**  
State: \_\_\_\_\_ **P.O. BOX 266**  
**FAIRVIEW, NC 28730**

We use Angie's List to assess our performance and keep valued customers like you happy. Please fill out this review form in order to grade our company's quality of work and customer service.

Did the company/individual perform services?  Y  N  
(as opposed to just an estimate, phone call for information, etc.)  
Approximately how much did you spend? \$ 127.00  
Approximate service date: 11/8/14

Online: [AngiesList.com/Review](http://AngiesList.com/Review)  
Phone: 1-888-888-LIST (5478)  
Mail: Complete this form

Please describe (in detail) the services performed:  
2 bedroom hall + stairs cleaned.

How did it go overall? Tell us the story from start to finish:  
(example: Bob the plumber was on time and reasonably priced, but he was too chatty)  
very well - fast, friendly, good job.

	A	B	C	D	F	N/A
Overall Experience: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Price: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Quality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Responsiveness: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Punctuality: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Professionalism: .....	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Would you use this company/individual again in the future?  Y  N

Signature: Tylene Ashcroft  
Date: 11/8/14

I confirm that the information contained in this Service Evaluation Form (i) is true and accurate and (ii) represents my actual first-hand experience, or experience which I am authorized to discuss. I acknowledge and understand my responsibilities under the Angie's List Membership Agreement, and that Angie's List is relying upon the accuracy of the information in order to serve other members. I confirm that I do not work for, am not in competition with, and am not in any way related to the service provider in this report. I acknowledge that my name, address and this report information will be available to the service provider being rated.

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